



Time for Change  
Karin Olsson  
[timeforchangeko@gmail.com](mailto:timeforchangeko@gmail.com)  
07947 480388  
[www.timeforchange-ko](http://www.timeforchange-ko)

### **Time for Change Terms & Conditions**

If you have any queries about our terms and conditions, please review the information below before booking an appointment.

### **Confidentiality and Privacy**

Time for Change is committed to providing a professional and confidential service. Therefore, no pictures will be taken or shared at any point. We are happy to allow you to take photos with your camera for your personal use. Testimonials will only be used with the explicit consent of the client. Any mention of you to others will be depersonalised and unidentifiable (e.g., "a client in the Northwest"). This allows us to provide examples to other clients while respecting your privacy.

### **Disclaimer**

While Time for Change provides advice, support, and encouragement in the decluttering and organising process, we accept no responsibility for the actions of the client. It is the client's decision to let go of items, and we are not liable for any actions taken based on our advice, whether during the consultation, engagement or at any subsequent date. As we do not specialise in appraising art or items of special value, we recommend that clients seek their own professional valuations.

We handle items with care, and in the event of accidental damage or loss, the client acknowledges that Time for Change will not be held liable. We maintain public liability insurance with an indemnity of £1 million.

### **Limits of Work**

We will only undertake work within the areas of our expertise, abilities and competence. If and when appropriate, we will suggest clients seek other forms of professional help. Please note that we do not provide a cleaning or removal service unless agreed upon. A third party may be required for large or heavy items needing removal, and this must be done at your own discretion. We are happy to recommend local removal companies, odd job men, and cleaning services to assist in the process.

If access to your home or premises is restricted or unsafe, we reserve the right to charge for lost time and expenses.

### **Payment Terms**

A deposit is required upon booking your time and date. Full payment is due at the end of the completed work. Payment can be made in cash, by card, or via bank transfer. Interest at a rate of 9% per month will be charged on any balance remaining unpaid 14 days after the invoice.

### **Cancellation**

Either Time for Change or the client may cancel the contract in the event of force majeure, such as natural disasters or other unforeseeable and uncontrollable circumstances beyond the parties' reasonable control. If the agreed date and time are cancelled, and the appointment is not rescheduled within one week, Time for Change reserves the right to withhold your deposit.